



| | | |
|----------------|-----------------|-----------|
| CUSTOMER NAME: | ORDER # | |
| ADDRESS: | STATE: | POSTCODE: |
| EMAIL ADDRESS: | CONTACT NUMBER: | |

Thank you for shopping with Avarcas Australia. We hope you love your new purchase and continue shopping with us. However, if something isn't right here's what you can do:

OUR REFUND POLICY

- Item must be returned within 30 days of you receiving the order
- Item must be unworn and in the same condition that you received it in
- Item must have all tags and original packaging
- Only regular priced items may be refunded, unfortunately, sale items cannot be refunded
- In the case of FAULTY ITEMS, please contact us straight away hello@avarcasaustralia.com.au

HOW TO GET A REFUND OR MAKE AN EXCHANGE

- You may return your item for a full refund of the purchase price or exchange for a product of the same value
- Refunds will be credited to your original payment method and only applicable for full priced items
- Please allow up to 14 days for your refund or credit note to be processed and appear in your account (time is from the date your parcel is received)
- All returns are the responsibility of the purchaser until received by Avarcas Australia
- All returns are at the cost of the purchaser unless faulty or not as ordered
- For more information regarding returns and exchanges, please visit: <https://www.avarcasaustralia.com.au/returns-exchange/>

REFUND OR EXCHANGE? REFUND EXCHANGE

RETURNED ITEM/S

| QTY | PRODUCT NAME | SIZE | REASON (see code below) |
|-----|--------------|------|-------------------------|
| | | | |
| | | | |

REASON CODE

1. CHANGE OF MIND 2. ITEM TOO BIG 3. ITEM TOO SMALL 4. ITEM NOT AS PICTURED
5. RECEIVED WRONG SIZE /ITEM

EXCHANGE REQUEST (Subject to availability)

| QTY | PRODUCT NAME | SIZE |
|-----|--------------|------|
| | | |
| | | |

RETURN ADDRESS

Avarcas Australia Returns
PO Box 150
Paterson NSW 2421